Jobdescription
in-house Tech- & User Support

servus.at is a non-profit net culture initiative based in Linz. The association is internationally recognized for its know-how in the use of open source solutions and the extraordinary realizations of art and cultural projects that deal with the mediation of complex contexts of an increasingly networked information society.

As a non-profit organization, servus.at deals with the demystification of technology and organizes, among other things, the biennial festival "Art Meets Radical Openness" in cooperation with the Art University Linz. https://radical-openness.org/

The association also operates an independent data center with open source basic services for its members, consisting of art and culture creators, alternative educational institutions, free media, university institutions and NGOs. https://core.servus.at/ & https://book.servus.at/

The Association is looking for an Inhouse Tech & User Support to join the team.

Job Profile:

- Set-up and maintenance of in-house client systems (Linux)

- Community support for the introduction of new software

- Documentation (configurations, technology, how-to's)

- Software research / evaluation

- Exchange with experts in the field of Linux / FLOSS

- Technical support for projects (implementing and testing new software, writing smaller programmes)

Employment Requirements:

- Experience in the administration of Linux computer systems

- Knowledge of network infrastructure

- Experience or knowledge of free and open source software in the field of multimedia (audio, video streaming)

- Ability to handle projects independently

- Social competence

- Languages: German, English

servus.at offers the possibility:

- to participate in and realise projects in the field of art and culture
- for further education in the context of the activity (congresses, festivals...)
- to initiate and realise own projects
- flexible core working hours by arrangement

Working hours: 10-15 hrs/week in the form of employment or freelance contract.

Remote & Onsite: Onsite presence at the Stadtwerkstatt is required for core working hours and teamwork.

Salary: approx. 700 EUR gross (for 10 hours per week).

Starting date: August 2023

Send applications digitally (as: .pdf, .odt or web link) to: bewerbung@servus.at